Government Capability Statement

Gremlin Resource

Thank you for downloading this Gremlin resource! Carahsoft serves as the Master Government Aggregator for Gremlin, offering expertise in government procurement processes and practices with purchasing available via ITES-SW2, NASA SEWP V and other contract vehicles.

To learn how to take the next step toward acquiring Gremlin's solutions, please check out the following resources and information:

For additional resources:
carah.io/GremlinResources

For upcoming events:
carah.io/GremlinEvents

For additional Dynatrace solutions:
carah.io/GremlinSolutions

For additional Open Source solutions:
carah.io/OpenSourceSolutions

To set up a meeting:
Gremlin@carahsoft.com
703-581-6680

To purchase, check out the contract vehicles available for procurement:
carah.io/GremlinContracts

For more information, contact Carahsoft or our reseller partners:
Gremlin@carahsoft.com | 703-581-6680

Gremlin

Capability Statement

Gremlin combines Chaos Engineering, Reliability Management, and Reliability Intelligence to keep systems performant and highly available.
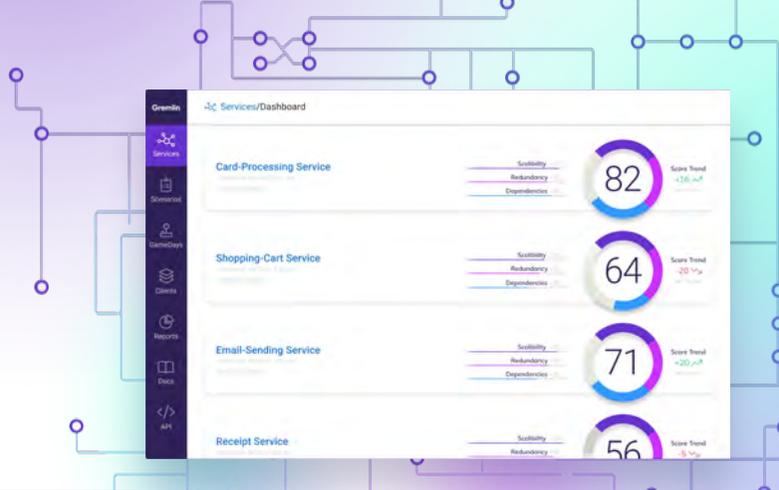
Gremlin enables engineering organizations within government agencies to proactively manage reliability at scale. Our platform makes it easy to uncover risks, run automated tests, and validate disaster recovery so you can stay ahead of outages and deliver a better user experience.

Trusted by leading enterprises in highly regulated sectors that require as close to 100% uptime as possible, including, but not limited to, finance, utilities, and e-commerce, Gremlin gives agencies full visibility and control over their reliability. This is especially critical in the era of AI, where uptime and trust matter more than ever.

Differentiators & Values

Proactive Prevention
- Uncover & resolve reliability risks before they cause an outage
- Verify & prove resilience to known failure modes & previous outages

Visibility & Reporting
- Track current reliability of systems instead of during postmortems
- Use dashboards to align teams & report reliability to leadership

Disaster Recovery Testing
- Safely simulate IT disaster scenarios such as lost data centers, etc.
- Track & prove operational resiliency to meet regulations & standards

Governance & Safety
- Central management features incl. Role-Based Account Control (RBAC)
- SOCII & GDPR compliant
- OWASP & NIST frameworks in place

Deployment Options
- **Fully-managed SaaS**
- **Self-Managed Private Edition**
  - On-Prem/air-gapped environment
  - Private network/private cloud

Licensing
- **All-inclusive license with all capabilities**
- **Priced per agent deployment**

Gremlin Capabilities

OUTAGE PREVENTION

CONTINUOUS RESILIENCE

Chaos Engineering Experiments & Scenarios

Dependency Discovery

Reliability Standards

Detected Risks

Application-level Testing

Gremlin
Reliability Management

Detection · Enterprise · Capabilities · Proactive · Risk

Reliability Scores & Dashboards

Reliability Intelligence

Reliability Governance

Fine-tune Observability & Incident Response

Resilience at Scale

Chaos Engineering Experiments & Scenarios
Custom failure simulation to uncover weak points and verify fixes.

Dependency Discovery
Automatically scan network traffic to uncover hidden or unknown dependencies.

Reliability Standards
Out-of-the-box and custom test suites combine scenarios for standardized testing.

Detected Risks
Automatically surface reliability risks in Kubernetes and AWS.

Application-level Testing
Granular testing for applications built using serverless and service meshes.

Reliability Scores & Dashboards
Use test suite results to measure, track, and report service reliability.

Reliability Intelligence
Use AI to analyze test results, recommend remediation, and explore reliability data.

Reliability Governance
Enterprise-capable governance with custom RBAC, SOCII compliance, and more.

Fine-tune Observability & Incident Response
Uplevel all your reliability efforts through seamless integration, GameDays, and more.

Resilience at Scale
Run and centrally manage thousands of tests simultaneously for Disaster Recovery verification.

Customer results

50%
Reduction in downtime

75%
Lower MTTR

$125M/yr
Saved per year

Start a free trial at Gremlin.com

Take a self-guided Gremlin tour