# US Army VMware ELA

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#### Contract Background

Value Added Benefits

Training

Licenses

Initial Issue

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### Contract Background

#### Contract

- Order Number W52P1J-22-F-0096
- Contract Number 47QTCA22A0003
- KO: Jorge R. Chavez-Rey
- COR: Jon Smith

#### **Contract Background**

- Prime: Dell Federal Systems L.P.
- 1 year base contract and 1 option year
- Covers support, term and SAAS renewal for all VMware products Army owns
- Covers all Army organizations except MEDCOM, includes COCOMs that Army is the Executive Agent for
  - USSOUTHCOM
  - USEUCOM
  - USAFRICOM

## What Contract Covers

- Production Support for all Army owned VMware licenses meeting the following criteria
  - Not end of support
  - Not Original Equipment Manufacturer (OEM)
    - These are licenses that are sold as part of a hardware package delivered by a hardware vendor such as CISCO, Dell and HP
    - If you are ordering hardware, have the hardware manufacturer work with us to ensure licenses they
      are selling are not currently available from the CHESS portal.
- Production Support
  - Break/fix support
  - Available by opening support ticket in VMware portal.
    - Time to contact based on severity of issue
    - You must have access to ELA accounts in portal to open a ticket
  - Not new installation help, if you need that contact me as that will involve VMware professional services

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#### Value Added Benefits

Value Added Benefits from VMware included as part of contract

- Training
- Licenses

## Value Added Benefits - Training

#### Value Added Benefits from VMware included as part of contract

- 800 vouchers available via ELA
- 1 voucher = 1 individual on-line training class
- Customers can only select ONE class at a time
- Must complete class before requesting follow-on courses
- Numerous different on-line (on-demand) classes available
- As more on-demand classes become available they are added to list
- Some come with VMware certifications
- Customer completes class and passes class test
- Customer will receive voucher for certification test
- Allows customer to take certification test ONCE at no cost
- Additional attempts at customer's expense

## Training Available via <u>CHESS</u> (1/2)

| Data Center Virtualization  | Related Certification       |
|---|-----------------------------|
| /Mware vSphere: Install, Configure, Manage [V7]                               | VCP-DCV                     |
| /Mware vSphere: Optimize and Scale [V7]                                       | VCP-DCV, or VCAP-DCV Deploy |
| /Mware vSphere: Install, Configure, Manage [V6.7]                             |                             |
| /Mware vSphere: Optimize and Scale [V6.7]                                     |                             |
| /Mware vSphere: What's New [V6.7 to V7]                                       |                             |
| /Mware vSphere: What's New [V5.5 to V6.7]                                     |                             |
| Multi-Cloud   | Related Certification       |
| /Mware Cloud Foundation: Planning, Management, Operations [V4.3]              |                             |
| /Mware Telco Cloud Platform: Install, Configure, Manage [v2.0]                |                             |
| elco Cloud Infrastructure: Install, Configure, Manage [V2.0]                  |                             |
| elco Cloud Automation: Install, Configure, Manage [V1.8]                      |                             |
| /Mware Cloud on AWS: Deploy and Manage 2021                                   |                             |
| /Mware vCloud Director Tenant Operations [v10.x]                              |                             |
| /Mware vCloud Director: Install, Configure, Manage [V10.3]                    |                             |
| App Modernization   | Related Certification       |
| Kubernetes Fundamentals and Cluster Operations                                |                             |
| anzu Kubernetes Grid: Install Configure Manage [V1.3]                         | VCP-AM                      |
| anzu Mission Control: Management and Operations 2020                          | VCP-AM                      |
| Spring: Core Training   | VCP-AM Develop              |
| Spring Boot: Developer  |                             |
| anzu Application Service: Install, Configure, Manage                          |                             |
| Fanzu RabbitMQ: Install, Configure, Manage                                    |                             |
| /Mware vSphere with Tanzu: Deploy and Manage [v7]                             | VCP-AM                      |
| SAN: Plan and Deploy [V7]   | Related Certification       |
|   |                             |
| /SAN: Management and Operations [V7]<br>/Mware vSAN: Deploy and Manage [V6.7] |                             |
| /Mware vSAN: Production Operations [V6.7]                                     |                             |
| /Mware Site Recovery Manager: Install, Configure, Manage [V8.2]               |                             |

## Training Available via <u>CHESS</u> (2/2)

| VMware NSX  | Related Certification                     |
|---|---|
| ware NSX-T Data Center: Install, Configure, Manage [V3.0]                 | VCP-NV, VCP-SEC                           |
| ware NSX-T Data Center: Install, Configure, Manage [V2.4]                 |   |
| ware NSX-T Data Center: Troubleshooting and Operations [V3.0]             | VCP-NV, VCP-SEC                           |
| ware NSX-T Data Center: Troubleshooting and Operations [V2.4]             |   |
| X-T Data Center: Migration from NSX Data Center for vSphere               |   |
| X-T Data Center for Intrinsic Security [V3.1]                             | VCP-NV, VCP-SEC                           |
| X-T Data Center: Multi-Site Deployments with Federation                   | VCP-SEC                                   |
| ealize Network Insight: Install, Configure, Manage [V6.1]                 |   |
| viware SD-WAN by VeloCloud: Deploy and Manage                             |   |
| Mware NSX: Install, Configure, Manage [V6.4]                              | VCP6-NV                                   |
| Mware NSX: Troubleshooting and Operations [V6.4]                          | VCP6-NV                                   |
| Intrinsic Security  | Related Certification                     |
| Iware Carbon Black Portfolio: Configure and Manage                        | VCP-SEC                                   |
| Iware Carbon Black App Control Administrator                              | VCP-SEC                                   |
| /ware Carbon Black App Control Advanced Administrator                     | VCP-SEC                                   |
| Iware Carbon Black EDR Administrator                                      | VCP-SEC                                   |
| /ware Carbon Black EDR Advanced Administrator                             | VCP-SEC                                   |
| /ware Carbon Black EDR Advanced Analyst                                   | VCP-SEC                                   |
| /ware Carbon Black Cloud Endpoint Standard                                | VCTA-SEC, VCP-SEC                         |
| Iware Carbon Black Cloud Audit and Remediation                            | VCTA-SEC, VCP-SEC                         |
| /ware Carbon Black Cloud Enterprise EDR                                   | VCTA-SEC, VCP-SEC                         |
| Cloud Management and Automation   | Related Certification                     |
| Mware vRealize Automation: Install, Configure, Manage [V8.3]              | VCP-CMA                                   |
| Iware vRealize Automation: Install, Configure, Manage [V78.2]             |   |
| Iware vRealize Operations: Install, Configure, Manage [V8]                |   |
| ealize Operations: Day 2 Operations with Cloud [V8.2]                     |   |
| ealize Operations for Operators [v8.2]                                    |   |
| /ware Integrated Openstack: Install, Configure, Manage [V7]               |   |
| /ware vRealize Suite Lifecycle Manager: Install, Configure, Manage [v8.0] |   |
| Desktop and App Virtualization  | Related Certification                     |
| /ware Horizon 8: Deploy & Manage  | VCP-DTM, VCAP-DTM Deploy                  |
| Iware Horizon 8: Infrastructure Administration                            |   |
| Iware Horizon 8: Skills for Virtual Desktop Management                    |   |
| Iware Horizon 8: Virtual Desktop Troubleshooting                          | VCP-DTM, VCAP-DTM Design, VCAP-DTM Deploy |
| rizon 8: Infrastructure Troubleshooting                                   |   |
| p Volumes and Dynamic Environment Manager                                 |   |
| Digital Workspace   | Related Certification                     |
| Iware Workspace One: Deploy and Manage [V21.x]                            | VCP-DW, VCP-SEC                           |
| rkspace ONE: Integrating Access with UEM [V21.x]                          |   |
| rkspace ONE: Modern Management for Windows 10 [V21.x]                     |   |
| orkspace ONE: Skills for UEM [V21.x]                                      |   |
| rkspace ONE: UEM Troubleshooting [V21.x]                                  |   |
| orkspace ONE: Advanced Integration [V21.x]                                |   |

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#### Value Added Benefits - Licenses

# A limited number of the below products are available via the CHESS Portal – Once limit is met product must be purchased outside of ELA\*

| Product  | License Type                           | License Type  |
|--|--|---|
| NSX Advanced Load Balancer Enterprise: 1 Service Unit term license | Term                                   | Per Service Unit (1 Service Unit = 4 Physical CPUs) |
| NSX Distributed Firewall per Processor Term                        | Term                                   | Per CPU   |
| NSX-T Enterprise**   | Perpetual*                             | Per CPU   |
| VMware Tanzu Standard Runtime Term License per Processor           | Term                                   | Per CPU   |
| vCenter Server 7 Standard  | Perpetual*                             | Per Instance  |
| vRealize Automation SaltStack SecOps                               | Perpetual*                             | Per CPU   |
| vRealize Log Insight 8 CPU   | Perpetual*                             | Per CPU   |
| vRealize Operation 8 Enterprise                                    | Perpetual*                             | Per CPU   |
| vRealize True Visibility Suite Enterprise Term                     | Term                                   | Per CPU   |
| vCloud Suite 2019 Enterprise                                       | Perpetual*                             | Per CPU   |
| vSphere Enterprise Plus with Tanzu Basic                           | Hybrid Term (Tanzu), Perpetual vSphere | Per CPU   |
| Site Recovery Manager (25 VM Pack)                                 | Perpetual*                             | Per 25 VM Pk  |
| Workstation 16 Pro   | Perpetual*                             | Per Computer  |
| vRealize Network Insight Enterprise                                | Perpetual*                             | Per CPU   |
| vRealize Suite 2019 Enterprise                                     | Perpetual*                             | Per CPU   |
| vRealize True Visibility Suite Advanced per OSI (25 OSI Pk)        | Perpetual*                             | Per 25 OSI Pk                                       |
| VMware Carbon Black EDR Subscription                               | Term                                   | Per Endpoint  |
| VMware Cloud On AWS  | Software as a Service (SAAS)           | Per 3 Hosts   |
| *\///  |  |   |

\*VMware will continue to move licenses from Perpetual to Term or SASS. Expectation is for this to happen in total by 2024. First product to become fully term with no perpetual available is Horizon our VDI software.

\*\*NSX-T is currently available via CHESS portal, but there are very few licenses left and will soon no longer be available

## How to Request New Software or Training

- New License & Training requests are made through CHESS License Tracker for Software (LTS)
- New License:
  - Requests will be approved by MACOM G6, G8 and CHESS
  - ITAS waivers are required for server and datacenter related products
  - Refer to ITAS waiver memos issued 6 Jun 2013 & 14 Aug 2013
  - New licenses WILL derive a COST for the requesting MACOM upon option year renewals

- Training:
  - Requests will be approved by MACOM G6 and CHESS
  - Customer should only request ONE course at a time
    - Requests for multiple courses at once will be **DENIED**
  - When request is approved customer will be contacted by VMware with voucher and next steps
- Training is open to Army military, civilians and contractors

## How to Access CHESS LTS

- Customers must have a CHESS account to use LTS
- Go to <u>https://chess.army.mil</u> and login to your CHESS account
  - If you do not have an account:

- click the "Register" button on the top right and complete registration

- Next steps (pictures on following slides):
  - Go to "Software Agreements" via the "Software" tab
  - Click "License Tracker for Software"
  - Click "Access License Tracker"
  - Click "Create" for new requests
    - Fill out form and submit

## Login into CHESS IT E-Mart

+ CHESS IT e-mart X C https://chess.army.mil Ô  $\leftarrow$ ACT\_IDP ATAAPS 🔜 ATCTS 🗏 Approval Summary ѿ Army Knowledge O... 🚯 BCAP Time 🕮 Black You must first: U.S.ARM Login to the ARMY 5ITE-MART CHESS IT E-Army's Designated Primary Source for commercial IT Mart to access Software Consolidated Buy My Links Hardware RFx Services Licenses Software Agreements ITES-SW2 Tracker for DOD ESI Software (LTS) License Tracker for Software Certificate of Networthiness

#### Access LTS

## License Tracker for Software

#### Welcome to the License Tracker for Softwa

Pursuant to Army goals to streamline acquisitions and generate signific centrally negotiated and purchased Commercial Off the Shelf (COTS) s has several Enterprise License Agreements (ELAs). In order to deliver i overhead costs for the ELAs, the Product Officer, Computer Hardware I established a License Tracker for Software to centrally manage some o

Please click the Access License Tracker button below to get started.

Access License Tracker

Click on

Access

License

Tracker

#### Creat a Request



#### Select VMware

Click on pulldown and select VMware

#### **Request Items**

| Product<br>Type | VMware ~             |
|-----------------|----------------------|
| Product         | - Select -<br>Adobe  |
| Inventory       | Cisco<br>Oracle Java |
| Quantity        | VMware               |

## Select The Product/Training

C https://chess.armv.mil/ITS/ITS/Create TRAINING: VMware Carbon Black Portfolio: Configure and Manage TRAINING: VMware Cloud Foundation: Planning, Management, Operations [V4.3] - On Demand T IDP ■ ATAAPS efense Travel Sys TRAINING: VMware Cloud on AWS: Deploy and Manage 2021 - On Demand TRAINING: VMware Horizon 8: Deploy & Manage Select the TRAINING: VMware Horizon 8: Infrastructure Administration ut CHESS My L TRAINING: VMware Horizon 8: Infrastructure Troubleshooting 165 product or TRAINING: VMware Horizon 8: Skills for Virtual Desktop Management TRAINING: VMware Horizon 8: Virtual Desktop Troubleshooting training you TRAINING: VMware Integrated Openstack: Install, Configure, Manage [V7] - On Demand Notes TRAINING: VMware NSX SD-WAN by VeloCloud: Deploy and Manage wish. For TRAINING: VMware NSX-T Data Center for Intrinsic Security [V3.1] Sub TRAINING: VMware NSX-T Data Center: Install, Configure, Manage [v2.4] product, Command TRAINING: VMware NSX-T Data Center: Install, Configure, Manage [V3.0] TRAINING: VMware NSX-T Data Center: Troubleshooting and Operations [v2.4] please TRAINING: VMware NSX-T Data Center: Troubleshooting and Operations [V3.0] - On Demand TRAINING: VMware NSX: Install, Configure, Manage [V6.4] On Demand Request Iter ensure you TRAINING: VMware NSX: Troubleshooting and Operations [V6.4] TRAINING: VMware Site Recovery Manager: Install, Configure, Manage [V8.2] On Demand put in the Product TRAINING: VMware vCloud Director Tenant Operations [v10.x] Type TRAINING: VMware vRealize Lifecycle Manager: Install, Configure, Manage [v8] correct Product - Select quantity Inventory Quantity 0

#### Initial Issues

Perpetual to Term switch for Horizon

- All Horizon perpetual licenses will be switched to term
- VMware must replace over 100,000 licenses for customer
- Working to complete within 3 months
- Perpetual licenses will continue to work

#### Army ELA PoCs

#### PL CHESS – ELA Management:

- <u>armychess@mail.mil</u>or 888-232-4405
- COR: Jon Smith jon.e.smith8.civ@mail.mil\_or 703-806-8439
- CIO/G6 ELA Oversight & Governance:
  - <u>usarmy.pentagon.hqda-cio-g-6.mbx.pr-ela-team@mail.mil</u>

VMware:

• John Jordan: jjordan@vmware.com or 703-587-4845

# **Questions and Answers**

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# Thank You



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