

Model access is the start. Enterprise context is the payoff.

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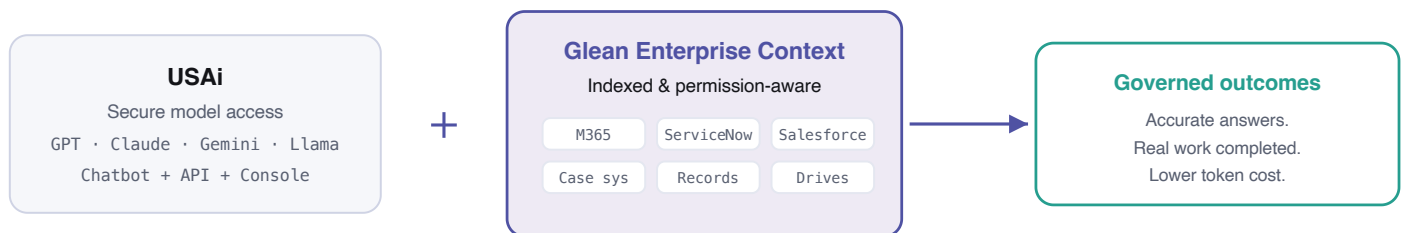


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USAI + GLEAN • BETTER TOGETHER

Model access is the start. Enterprise context is the payoff.

GSA's **USAi** gives every agency secure, evaluated access to leading AI models through one chatbot and API. Glean adds the missing layer — a governed, permission-aware index of the agency's own knowledge — so those models answer accurately, act across systems, and cost less to run.



What USAi delivers — and what comes next



USAi: model access

A FISMA/FedRAMP-authorized shared service for secure access to leading models, side-by-side evaluation, and API integration — without vendor lock-in.



Glean: enterprise context

An indexed, permission-aware knowledge graph across 250+ connected systems, so models are grounded in the agency's own data — not just public content.



Together: real work

Search, Assistant, and governed agents that complete casework, policy Q&A, and cross-system workflows — grounded, auditable, and permission-safe.

Two layers, one architecture

USAi and Glean are complementary. USAi curates and secures the models; Glean supplies the context, ranking, and governance that make those models accurate and cost-efficient at agency scale.

● USAi — secure model gateway

- Access to leading commercial models via one interface
- Chatbot, API, and console with model evaluation
- FISMA Moderate ATO; agency-administered access
- Model flexibility with no single-vendor lock-in
- Agencies build the retrieval & application layer

● Glean — enterprise context layer

- Indexed hybrid search across 250+ permission-aware connectors
- Knowledge graph of people, docs, systems & processes
- Permission-mirroring: users see only what they may access
- Single-tenant; zero data retention to models; no training on your data
- Turnkey Search + Assistant + governed Agents

Indexed context drives higher accuracy and lower token cost

~2.5x

Glean answers preferred over off-the-shelf model+MCP tools in a ~175-query enterprise benchmark

~30%

Fewer tokens consumed by Glean vs. off-the-shelf federated tools on the same tasks

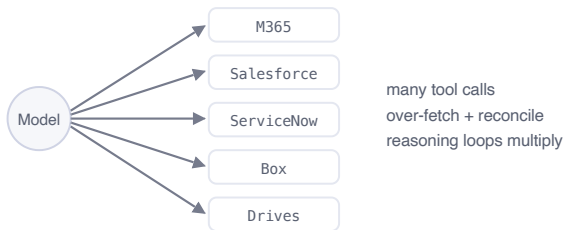
43k

Tokens for a correct answer via Glean's index vs. ~83k for federated tools — roughly half

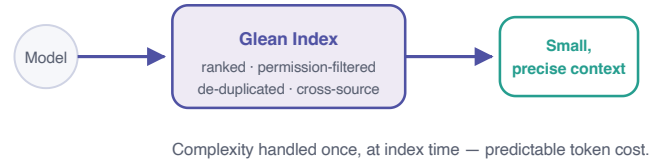
Federated retrieval vs. indexed retrieval

A model querying each system live must over-fetch, de-duplicate, and reason repeatedly — burning tokens and diluting accuracy. Glean does that work once, at index time.

FEDERATED — costly, noisy



INDEXED — precise, lean



Bigger context windows don't fix poor inputs.

When a model receives irrelevant, duplicated, or contradictory data, it spends extra reasoning — raising cost and the risk of wrong answers. Glean returns fewer, higher-authority results, so the model reasons on the right evidence the first time. Intelligent model routing adds roughly 25% further token savings by using frontier models only when the task demands them.

Where agencies put it to work

- ✓ Policy & procedure assistants with cited sources
- ✓ Public-records & audit-readiness support
- ✓ Procurement, contracts & legal research
- ✓ Case research, summarization & documentation
- ✓ IT & cybersecurity runbooks and incident recall
- ✓ Governed agents that update records & route work

A practical path

- 1 Ground it.** Turn on governed search across priority systems.
- 2 Prove it.** One or two high-value workflows in 60–90 days.
- 3 Layer it.** Run alongside USAi model access & Copilot.
- 4 Scale it.** Expand to agents once accuracy & ROI are proven.

See it on your own data. A 30-minute working session to map two or three flagship workflows and a fast, measurable pilot — complementing your USAi access.

