

OSD/JSP/JCS Adobe JELA II BPA RFQ Protocol

Thank you for your interest in the Adobe JELA II BPA. For your reference, we're including some details below with regards to contract information for the Adobe JELA and the OSD/JSP/JCS license request process. As always, we're happy to speak with you for anything additional you need, or for support walking through this process! Please reach out if we can assist, adobe-jela@carahsoft.com.

Contract Information & Customer Resources:

- Adobe JELA Contract Information - <http://www.carahsoft.com/vendors/adobe-jela> (The JELA contract was extended on September 30th, 2016 and was awarded by DISA/DITCO to prime, CDWG. The JELA II BPA Contract includes U.S. Army, U.S. Air Force, DISA, OSD, JSP, DHA and JCS but is not limited to those agencies. Agencies outside of the aforementioned that wish to buy-in to the JELA might do so after discussions with Adobe and potential meetings with DoD internally. The contract link will also give you some guidance around what products are available under the JELA, FAQ's, etc. Products include Acrobat, AEM (Adobe Experience Manager) Forms, CoN approved Creative Cloud Enterprise (CCE) Full Deployments, Creative Cloud Single Applications (i.e. CC Photoshop), and PPBU products (including Captivate, Presenter, ColdFusion, etc). For more clarity on what's included, please either contact me directly or send an e-mail to Adobe-JELA@carahsoft.com -
- Adobe Webinars and Events (upcoming and archived): <http://www.carahsoft.com/learn/vendor/299-Adobe#events>
- Adobe TV - <http://tv.adobe.com/> (This is a great resource for you to view tutorials, product information, archived events, etc).
- On-Demand Training Portal Details: <http://www.carahsoft.com/vendors/adobe-jela#training>

License Request Process for OSD/JSP/JCS:

- Submit request to Patrick.h.hummel.civ@mail.mil, 703-695-4139
- Information to be included with your request includes:
 - Your Name
 - Your Phone Number
 - Your E-Mail Address
 - The Agency/Sub Agency this requirement supports
 - Qty of Licenses Needed
 - Product Needed
- Once Submitted to the OSD/JSP/JCS representative for the JELA, the appropriate individuals will review your request and will assist in next steps to obtain pricing from the Adobe JELA reseller prime, CDWG.
- Once Approved, quote request will be submitted to adobejela@cdwg.com (either by end user or the JELA OSD /JSP/JCS TA)

Acrobat Pro and AEM Forms requirements under the Adobe JELA II BPA still need to route through the same request process as above. However, since Acrobat Pro and AEM Forms were purchased at what each agency enrollee on the BPA considered their "Enterprise" users with new requirements for these products don't acquire bills/invoices for these applications.